Medical Transportation Services

If you struggle with getting transportation to and from your doctor's appointments, there are resources available for you!

For Medicaid Patients:

Medicaid provides transportation based on what kind of plan you have. See chart →

Call to schedule a ride at least two workdays before your appointment (five days if going outside your county).

Phones answered M-F 8:00AM - 5:00 PM.

Before calling, make sure you have:

- Medicaid ID or Social Security number for the person with the appointment
- Name of the medical professional you or your child will be seeing
- Address, and phone number of your appointment location
- Address and phone number of your pickup location
- Reason for the visit
- Date and time of appointment
- If you or your children have any unique needs including car seat, wheelchair, lift, or a walker, so we can send the right type of vehicle

For Non-medicaid Patients:

Texas Lone Star Medical Transportation
512-323-0130

- Rates by mileage at $2.50/mile.
- If traveling with an infant/child, you must provide a car seat.

Your Medicaid Health Plan	Medical Transportation Service Provider	Contact Number
Aetna	Access2Care	1-866-411-8920
Amerigroup	Access2Care	STAR - 1-833-721-8184 STAR+PLUS - 1-844-867-2837 STAR Kids - 1-844-864-2443 MMP - 1-844-869-2767 TTY - 1-855-823-8587 (711)
Blue Cross Blue Shield of Texas	ModivCare	1-866-824-1565
Community Health Choice	Access2Care	1-844-572-8194
Cook Children's Health Plan	Access2Care	1-844-572-8195
Dell Children's Health Plan	Access2Care	1-844-867-2742
Driscoll Health Plan	SafeRide	1-833-694-5881
El Paso Health	Access2Care	1-833-931-3844
FirstCare Health Plan	Access2Care	1-833-779-3105
Molina Healthcare of Texas	Access2Care	1-866-462-4857
Parkland Community Health Plan	Access2Care	1-833-931-3844
Scott & White	Access2Care	1-877-447-3101
Superior	SafeRide	1-855-932-2318
Texas Children's Health Plan	Veyo	1-888-401-0170
United Healthcare	ModivCare	STAR Kids: 866-529-2117 STAR+PLUS/STAR/C HIP: 866-528-0441 MMP – 866-427-6607