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Discrimination is Against the Law

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Austin Retina Associates complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. Austin Retina Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Austin Retina Associates:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Melissa Hartig, MSHA. If you believe that Austin Retina Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Melissa Hartig, MSHA - Compliance Officer
801 W 38th Street, Suite 200, Austin, TX 78705
512-451-0103 [Phone] 512-451-2741 [Fax] mhartig@austinretina.com [Email]

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Melissa Hartig is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html/>